

WARN NO.
2231



January 2, 2018

John Asher, Rapid Response Coordinator
Oregon Dislocated Worker Unit
Oregon HECC- Office of Workforce Investments
875 Union Street NE
Salem, OR 97311

Re: Notification of Business Closure

Dear Oregon Dislocated Worker Unit:

In accordance with the Worker Adjustment and Retraining Notification Act, this letter is to advise you that Convergys Corporation plans to close the facility located in Wilsonville, Oregon at 9275 SW Peyton Lane, Wilsonville, OR 97070.

The closure is planned to occur in phases, ultimately, permanently closing the entire facility no later than March 31, 2018. This will affect up to 208 employees.

The phased closure is as follows:

March 3, 2018 - 91 employees affected

March 31, 2018 - 117 employees affected

All current affected employees who are willing and able to meet the established requirements will have limited opportunities on alternate work at home positions.

If you need additional information, you may contact me at (503) 685.6400 x8202017.

Sincerely,

A handwritten signature in cursive script that reads "M. Allen".

Melinda Allen
HR Business Partner
Convergys Corporation

Job Profile	Headcount
Administrative Assistant	1
Coordinator Intraday	3
Customer Support Associate I	29
HR Business Partner	1
Mgr Operations	2
Mgr Technical Support Operations	1
Program Ready Trainer	1
Quality Evaluator	1
Site Director I	1
Sr. Analyst IT Operations	1
Sr. Customer Support Associate	1
Sr. Technical Support Associate	9
Sr. Technical Support IT Operations	1
Supv Quality	1
Team Leader	4
Team Leader Technical Support Operations	8
Technical Support Associate I	89
Technical Support Associate II	50
Technical Support IT Operations	1
Trainer	3
Grand Total	208

Employees will be encouraged to apply for alternate work at home positions. Bumping rights do not exist. Employees are not a part of a union.